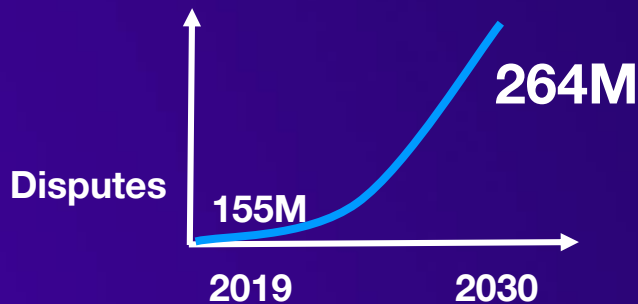


# The Problem

The Internet causes a large increase in consumer disputes, especially in international settings.

## E-commerce Disputes



**3-5%**  
of e-commerce  
transactions  
end in disputes.

**30 days**  
is the average  
time to solve  
a dispute.

**120k**  
disputes raised  
in EU ODR  
since 2017.



KLEROS








HOSTED BY  
THOMSON REUTERS  
INCUBATOR

**bpi**france

# The Solution

Kleros is a blockchain platform that uses crowdsourced jurors for resolving small consumer claims in a cheap, fast and fair way.

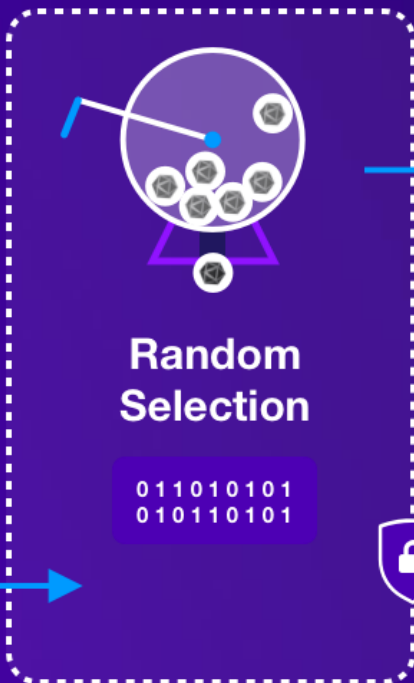
The screenshot shows the Kleros Court user interface. At the top, there's a navigation bar with 'Home', 'My Courts', 'My Cases', and 'Guide'. A 'Buy PNK' button is also present. The main header says 'Welcome to Kleros Court' and 'This is your Juror Dashboard'. Below this, there are several sections: 'Rewards' showing 'TOTAL +2 ETH' and 'TOTAL +2000 PNK'; 'Courts' with 3 courts listed (Air Transport: 300 PNK, Car Insurance: 100 PNK, Freelancing: 100 PNK); 'Cases' with 12 cases listed (Vote Pending: 3, In Progress: 3, Closed: 9); 'Voting Performance' showing an 85% success rate for coherent votes; 'Ongoing Cases' with three cases: 'Car insurer did not pay for the repair ...' (Voting), 'Client not satisfied with the freelancing work ...' (Pending), and 'The airline did not reimburse the canceled flight ...' (Appealed); and finally, a 'Notifications' section.

	Traditional ODR	Kleros
Average Resolution Time		
Average Resolution Cost		

## Users Stake PNK



PNK



## Jurors drawn



Eligible to Vote

After execution



Win  
ETH + PNK



Loses  
PNK



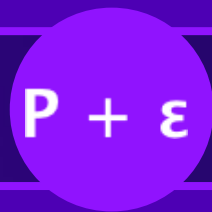
Win  
ETH + PNK



# Technolog



Secured by  
Blockchain



Advanced  
Cryptoeconomics

# Traction

Kleros is already in use on several platforms.



**TCR**



**Escrow**



**Oracle**

Until January 2020

**€400k**  
secured by Kleros.

Over **150 cases**  
ruled on.

Over **200 jurors**  
registered on Kleros Court.

Over **€15k** paid  
in fees to jurors.



# European Impact

Kleros can help European consumers resolve disputes in a fast, affordable and fair way in a wide number of areas.



Dr. Federico  
Ast  
CEO

Clément  
Lesaege  
CTO

**Founders**



**E-commerce**



**Content  
Moderation**



**Finance**



**Insurance**

Demo



**Kleros.io**